

Notice of References Cited	Application/Control No. 10/024,966		Applicant(s)/Patent Under Reexamination SAHAGIAN, DAVID VICTOR	
	Examiner Dave Robertson		Art Unit 2121	Page 1 of 1

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*	B	US-2002/0077998 A1	06-2002	Andrews et al.	707/1
*	C	US-7,340,410 B1	03-2008	Vaillancourt et al.	705/10
*	D	US-7,516,088 B2	04-2009	Johnson et al.	705/16
*	E	US-2003/0078788 A1	04-2003	Sussman et al.	705/1
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NON-PATENT DOCUMENTS

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	U	"OracleSalesOnline.com Continues Rapid Pace of Customer Adoption," PR Newswire, Oct. 25, 2000, 2 pgs.			
	V	"SalesLogix Announces Record Fourth-Quarter and Year-End Financial Results," PR Newswire, Jan. 27, 2000, 8 pgs.			
	W	Wheatley, M. "Selling IT to Salesmen," Management Today, March 1998, pg. 72-75 (3 pages).			
	X	Bolcer, G. A. and Tayler, R. N. "Advanced Workflow Management Technologies," Software Process Improvement and Practice, vol. 4, 1998, pgs. 125-171 (47 pgs).			

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.